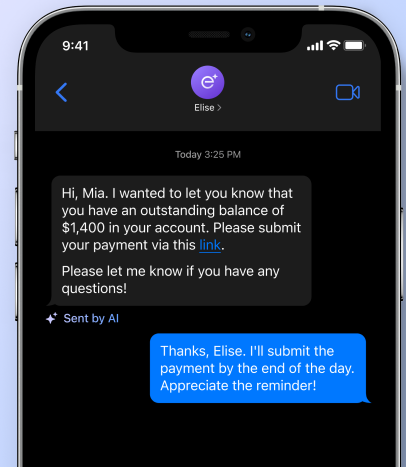


PRODUCT OVERVIEW

ResidentAI

Better resident experiences start with better communication.



Ensure every resident receives immediate, personalized assistance to boost overall satisfaction. EliseAI automates work order submissions, accelerates rent collection, and saves on marketing costs by securing timely lease renewals.



Eliminate Repetitive Tasks

Empower your onsite team to deliver better in-person experiences, knowing your AI assistant handles rent reminders, work orders, and follow-ups.



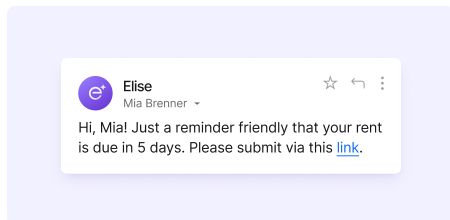
One Platform For All Workflows

Seamlessly transition between workflows. With 14% of late payment conversations leading to maintenance requests, your AI assistant manages them or accurately hands off when needed.



Proactive Resident Outreach

Increase resident engagement with timely outreach. EliseAI identifies the optimal moments to remind residents about late payments, maintenance completions, and renewals.



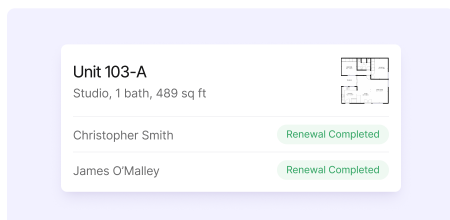
Prevent Late Payments With a Proactive Approach

Outsource delinquency follow-ups to Elise. Your AI assistant handles rent reminders, sends payment links, explains late fees, and sets up payment plans. Guarantors and co-signers are automatically included in all email communications when necessary.



Maximize Resident Satisfaction With Speedy Work Order Completion

Elise collects information and submits work orders on behalf of your residents, ensuring fast and efficient maintenance visits. Your AI assistant can also guide residents through step-by-step self-service solutions or escalate emergency issues directly to your vendor teams.



Simplify Renewal Confirmations and Fill Open Units

Elise proactively reaches out to residents with renewal offers, explaining pricing changes, answering questions, and collecting signatures. For non-renewing residents, Elise can cross-sell other available units that may be a better fit and manage the move-out process.