

PRODUCT OVERVIEW

Delinquency

Maximize on-time rent payments with a proactive, automated approach.

Total Balance	\$2,125.00
Overdue	
Aura Estates – Rent	\$2,000.00
Utilities	\$125.00

Reduce delinquency rates with a consistent, proactive strategy. ResidentAI automatically initiates rent collection, manages late payments through consistent reminders, and facilitates payment plans.



Improve Payment Velocity & Cash Flow

Increase cash flow with faster collection of late payments. ResidentAI automatically follows-up with residents and can set up payment plans to ensure steady cash flow.



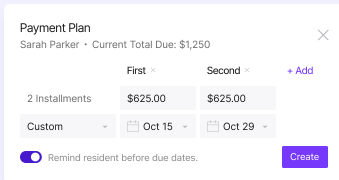
Personalized Outreach

Your AI assistant will follow up with delinquent residents at a customized cadence, ensuring monthly outreach efforts happen on your preferred schedule.



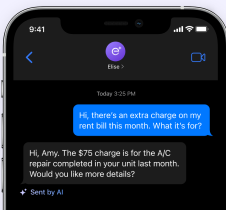
View Renter Payment History

Gain complete visibility into overdue rent payments and active payment plans with EliseCRM, allowing you to track and manage all resident accounts effortlessly.



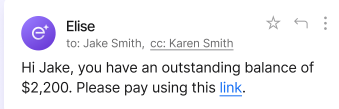
Create and Manage Payment Plans

For residents needing additional time to pay their balance, EliseAI can arrange a payment plan to ensure portions of rent are paid consistently, while automatically reminding residents when additional payments are due.



Handle Any Rent Payment Question

Your AI assistant is available 24/7 to handle all rent payment-related inquiries, from rent reminders and late fee notices to explanations of charges and payment options.



Loop in Guarantors and Co-Signers Automatically

Ensure all financially liable lease holders are informed of outstanding balances and payment options. ResidentAI automatically includes co-signers and guarantors in email communications and notices, keeping all parties updated.