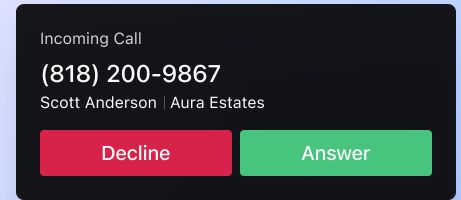


Call Center

Leverage EliseCRM to seamlessly make, receive, and manage all calls within your community.



Leverage the Call Center feature in EliseCRM to route incoming community calls efficiently to the appropriate agent, whether onsite or at a centralized location. Agents have seamless access to caller information, ensuring smooth interactions. VoiceAI can also handle after-hours calls, including emergency support routing, for comprehensive coverage at all times.



Advanced Reporting

Gain full visibility into every agent-led call and track performance with AI-driven call scoring and detailed agent reporting.



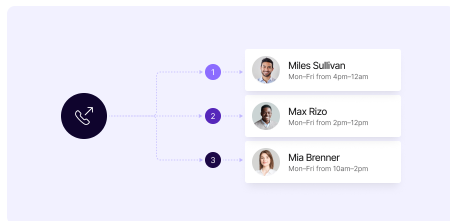
Consolidated Tech Stack

Simplify systems and tools by using a single platform to make, receive, and review every call made to your community.



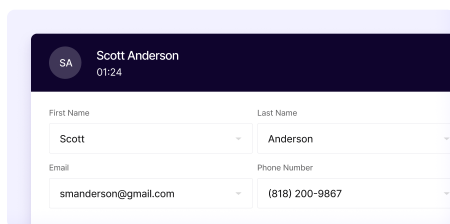
Precise Routing Control

Ensure your prospects and residents avoid outdated phone trees by directing calls to the right person for a seamless experience.



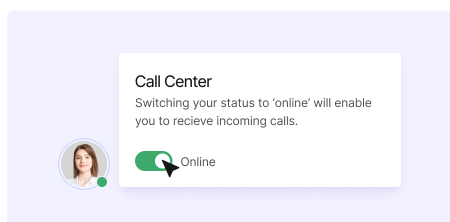
Customize Routing to Specific People or Teams

Tailor call routing within VoiceHub to your onsite, offsite, or corporate teams. You can also direct calls to specific individuals for handling within EliseCRM, ensuring full caller visibility while eliminating the need for personal phone numbers.



Access Caller History Automatically

Eliminate the need for multiple systems to handle calls and retrieve caller information. With EliseCRM, resident and guest profiles are automatically displayed when answering a call, providing agents with all the necessary details to deliver informed and efficient service.



Leverage VoiceAI to Save on Using Additional Vendors

With VoiceAI and EliseCRM, your AI assistant can handle initial calls or pick up missed ones, even during holidays or after hours, eliminating the need for outsourced call center teams.