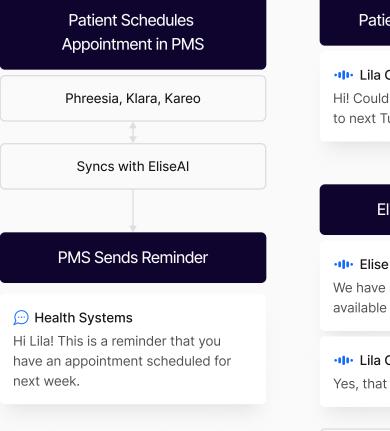# Appointment Rescheduling Made Easy

VoiceAI reduces the pain of rescheduling patient appointments through seamless integration with both your EHR and PMS systems. Here's how VoiceAI automates the rescheduling process after receiving an inbound call from a patient.

Patient Schedules Appointment in PMS

Phreesia, Klara, Kareo

Syncs with EliseAI

PMS Sends Reminder

💬 **Health Systems**

Hi Lila! This is a reminder that you have an appointment scheduled for next week.

Patient Calls to Reschedule

📶 **Lila Cruz (Patient)**

Hi! Could I reschedule my appointment to next Tuesday?

Elise Answers the Call

📶 **Elise**

We have an appointment with Dr. Bello available at 3:00pm next Tuesday!

📶 **Lila Cruz (Patient)**

Yes, that works for me. Thank you!

Reschedules the Appointment

Answers Additional Questions

Pushes Changes to EHR

PMS Sends Follow-Up

💬 **Health Systems**

Hi Lila! Your appointment has been rescheduled for 3:00pm, next Tuesday.

Patient Shows Up

L Lila Cruz (Patient)
Calling Health Systems...

Elise VoiceAI

Pre-Visit Texting   **PMS**   Post-Visit Texting

EHR

Reach out to sales@meetelise.com to learn more.